

SYRIA GULF BANK

CORRESPONDENT BANKING DUE-DILIGENCE QUESTIONNAIRE

As part of Syria Gulf Bank's compliance with Anti Money Laundering & Combating the Financing of Terrorism, and the Customer Due Diligence policies and procedures as well, and in compliance with the International Standards in this regard, we customized this questionnaire to be completed and signed by your esteemed Institution.

I. General Information

| 1 | Registered Name: | | |
|----------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|---------|
| 2 | Headquarter Address: | | |
| 3 | License type, number and date issued: | | |
| 4 | Commercial Registration number, date issued, expiry date: | | |
| 5 | Name of regulatory authority: | | |
| 6 | Name of your external auditor: | | |
| 7 | SWIFT code: | | |
| 8 | Website address: | | |
| 9 | Number of branches: | Local | Foreign |
| <u> </u> | | | |
| 10 | Name of foreign branches: | | |
| 11 | Select type of ownership and append an ownership chart if available: | Publicly Traded (25% of shares publicly traded) Member Owned/ Mutual Government or State Owned by 25% or more Privately Owned | |
| 12 | If publicly traded please states the stock exchange your institution | | |
| | listed on and your symbol. | | |



| 14 | What is the percentage % of the Entity's total shares composed of Bearer Shares. ¹ | |
|----|-------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 15 | Provide the list of Names & nationali | ty of members of the Board of Directors |
| 16 | Provide the list of Name, title & natio | nality of your senior management team |
| 17 | Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ). | |
| 18 | Jurisdiction of Licensing Authority and regulator of ultimate parent. | |
| 19 | Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL)? | ☐ Yes ☐ No |
| 20 | If Yes provide the name of the relevant branch/es which operate under an OBL. | |
| 21 | Select the business areas applicable to the Entity: | Private Banking Retail Banking Transactional Banking Commercial Banking Financial Markets Trading Investment Banking Broker/Dealer Securities Services Multilateral Development Bank Other |
| 22 | Select the closest value (Number of employees): | 0 |

¹ A bearer share is a type of share that does not need to be registered under a specific person or business. The share will not be registered on any share register and whoever holds the share certificate has full ownership of the share



| 23 | Select the closest value (Total Assets): | Greater than \$500 million Between \$100 and \$500 million Between \$10 and \$100 million Less than \$10 million | |
|----|----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|--|
| 24 | Does the Entity offer the following pr | oducts and services: | |
| A | Correspondent Banking | With foreign Banks With domestic banks With domestic banks With regulated MSBs/MVTS | |
| В | Private Banking (Domestic & International) | ☐ Yes ☐ No | |
| С | Trade Finance | ☐ Yes ☐ No | |
| D | Payable Through Accounts | ☐ Yes ☐ No | |
| | If the answer on (D) is Yes please justify | | |
| E | Stored Value Instruments | Yes No | |
| F | Cross Border Bulk Cash Delivery | Yes No | |
| G | Domestic Bulk Cash Delivery | Yes No | |
| Н | International Cash Letter | Yes No | |
| ı | Remote Deposit Capture | Yes No | |
| J | Virtual /Digital Currencies | Yes No | |
| К | Low Price Securities | Yes No | |
| L | Hold Mail Accounts | Yes No | |
| M | Cross Border Remittances | Yes No | |
| N | Service to walk—in customers (non—account holders) | ☐ Yes ☐ No | |
| 0 | Sponsoring Private ATMs | Yes No | |
| Р | Payable Upon Proper Identification | Yes No | |
| Q | Anonymous Accounts | ☐ Yes ☐ No | |
| R | Nesting/Downstream | Yes No | |
| | If the answer on (P, Q, R) is Yes please justify | | |
| s | Other high risk products and services identified by the Entity | ☐ Yes ☐ No | |



II. KYC, CDD and EDD Policies and Procedures

| 25 | Does the Entity verify the identity of the customer? | ☐ Yes ☐ No |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| 26 | Do the Entity's policies and procedures set out when CDD must be completed? | ☐ Yes ☐ No |
| 27 | Which of the following does the Entity gather and retain when conducting CDD? Select all that apply: | Customer identification |
| 28 | Are each of the following identified: | Ultimate beneficial ownership Authorized signatories Key controllers Other relevant parties |
| 29 | What is the Entity's minimum (lowest) threshold applied to beneficial ownership identification? | □ 10% □ 20% □ 25% □ 50% □ Other (Specify the percentage) |
| 30 | Does the Due Diligence process result in customers receiving a risk classification? | ☐ Yes ☐ No |
| 31 | If Yes, what factors/criteria are used to determine the customer's risk classification? Select all that apply: | Geography Product Usage Legal Entity type Business Type/Industry Other (specify) Adverse Information |
| 32 | Does the Entity have a risk based approach to screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs? | ☐ Yes ☐ No |



| 33 | If Yes, is this at: | KYC renewal Onboarding Trigger event | |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--|
| 34 | What is the method used by the Entity to screen PEPs? | ManualAutomatedCombination of automated and manual | |
| 35 | Does the Entity have policies, procedures and processes to review and escalate potential matches from screening customers and connected parties to determine whether they are PEPs, or controlled by PEPs? | ☐ Yes ☐ No | |
| 36 | Does the Entity have a process to review and update customer information based on: | ☐KYC renewal ☐Trigger event | |
| 37 | Does the Entity maintain and report metrics on current and past periodic or trigger event due diligence reviews? | ☐ Yes ☐ No | |
| 38 | From the list below, which categories of customers or industries are subject to EDD and/or are restricted, or prohibited by the Entity's FCC programme? | | |
| A | Non–account customers | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None | |
| В | Non-resident customers | ■EDD on a risk based approach■EDD & restricted on a risk based approach■Prohibited■None | |
| С | Shell banks | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None | |
| D | MVTS/ MSB customers | ■ EDD on a risk based approach ■ EDD & restricted on a risk based approach ■ Prohibited ■ None | |



| E | PEPs, PEP Related, PEP Close Associate | ■EDD on a risk based approach■EDD & restricted on a risk based approach■Prohibited■None |
|---|-------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| F | Correspondent Banks | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None |
| G | Arms, defense, military | ■EDD on a risk based approach ■EDD & restricted on a risk based approach ■Prohibited ■None |
| н | Atomic power | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None |
| ı | Extractive industries | ■EDD on a risk based approach■EDD & restricted on a risk based approach■Prohibited■None |
| J | Precious metals and stones | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None |
| к | Unregulated charities | ■EDD on a risk based approach■EDD & restricted on a risk based approach■Prohibited■None |
| L | Regulated charities | ■EDD on a risk based approach ■EDD & restricted on a risk based approach ■Prohibited ■None |
| м | Red light business/Adult entertainment | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited |



| | | □None | |
|----|--------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--|
| N | Non-Government Organizations | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None | |
| 0 | Virtual currencies | ☐ EDD on a risk based approach ☐ EDD & restricted on a risk based approach ☐ Prohibited ☐ None | |
| P | Marijuana | ■EDD on a risk based approach■EDD & restricted on a risk based approach■Prohibited■None | |
| Q | Embassies/Consulates | ■ EDD on a risk based approach ■ EDD & restricted on a risk based approach ■ Prohibited ■ None | |
| R | Gambling | ■ EDD on a risk based approach ■ EDD & restricted on a risk based approach ■ Prohibited ■ None | |
| S | Payment Service Provider | EDD on a risk based approach EDD & restricted on a risk based approach Prohibited None | |
| Т | Other (specify) | | |
| 39 | Does the Entity perform an additional control or quality review on clients subject to EDD? | ☐ Yes ☐ No | |
| 40 | Does your institution comply with FATCA requirements? | ☐ Yes ☐ No | |



| 41 | If yes, Kindly provide us with your esteemed institutions GIIN along with a completed withholding certificate form (W9, W-8BEN-E,etc). | |
|----|----------------------------------------------------------------------------------------------------------------------------------------|--|
| 42 | If no, What is your institution status related to FATCA? | |

III. AML, CTF & SANCTIONS A-PROGRAMME

| 43 | Does the Entity have a programme that sets minimum AML, CTF and Sanctions standards regarding the following components? | Appointed Officer with sufficient experience CDD |
|----|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|
| 44 | How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department? | ☐ Less than 10 ☐ 10-50 ☐ +51 |
| 45 | Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior Management Committee? | ☐ Yes ☐ No |
| 46 | Does the Board or equivalent Senior Management Committee receive regular reporting on the status of the AML, CTF & Sanctions programme? | |



| 47 | Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme? | ☐ Yes | □No |
|----|------------------------------------------------------------------------------------------------------|-------|-----|
| 48 | If Yes, provide further details. | | |
| | = | | |

B- POLICIES & PROCEDURES

| 49 | Has the Entity documented policies and procedures consistent with applicable AML, CTF & Sanctions regulations and requirements to reasonably prevent, detect and report? | ☐ Money laundering ☐ Terrorist financing ☐ Sanctions violations | |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|--|
| 50 | Are the Entity's policies and procedures updated at least annually? | ☐ Yes ☐ No | |
| 51 | Are the Entity's policies and procedures gapped against/compared to? | US Standards EU Standards | |
| 52 | Does the Entity have policies and pro | cedures that: | |
| А | Prohibit the opening and keeping of anonymous and fictitious named accounts | ☐ Yes ☐ No | |
| В | Prohibit the opening and keeping of accounts for unlicensed banks | ☐ Yes ☐ No | |
| С | Prohibit dealing with other entities that provide banking services to unlicensed banks | ☐ Yes ☐ No | |
| D | Prohibit accounts/relationships with shell banks | ☐ Yes ☐ No | |
| E | Prohibit dealing with another entity that provides services to shell banks | ☐ Yes ☐ No | |
| F | Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, or money transfer agents | ☐ Yes ☐ No | |



| G | Assess the risks of relationships with domestic and foreign PEPs, including their family and close associates | Yes | □No |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------|
| н | Define escalation processes for financial crime risk issues | ☐ Yes | □No |
| - | Define the process, where appropriate, for terminating existing customer relationships due to financial crime risk | ☐ Yes | □No |
| J | Specify how potentially suspicious activity identified by employees is to be escalated and investigated | ☐ Yes | □No |
| К | Outline the processes regarding screening for sanctions, PEPs and negative media | ☐ Yes | □No |
| M | Assess the risk of walk—in customer | | |
| 53 | Has the Entity defined a risk tolerance statement or similar document which defines a risk boundary around their business? | ☐ Yes | □No |
| 54 | Does the Entity have record retention procedures that comply with applicable laws? If Yes, what is the retention period? | ☐ Yes | □No |
| 55 | Has your country established laws & regulations designed to combat and criminalize money laundering and combating the financing of terrorism? | ☐ Yes | □No |
| 56 | Are these laws & regulations compliant with FATF's (40+9) recommendations? | ☐ Yes | □No |
| C- RISK ASSESSMENT | | | |
| 57 | Does the Entity's AML & CTF risk assessment cover the inherent risk for these components: | Product Geography | ☐Client ☐Channel |



| 58 | Does the Entity's AML & CTF risk assessment cover the controls effectiveness for these components: | Customer Due Transaction Monitoring Diligence Transaction Screening PEP Identification Name Screening against Adverse Media & Negative News Training and Education Management Information Governance |
|--------------|----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 59 | Has the Entity's AML & CTF risk assessment been completed in the last 12 months? | ☐ Yes ☐ No |
| 60 | If No, provide the date when the last AML & CTF risk assessment was completed. | |
| 61 | Does the Entity's Sanctions risk assessment cover the inherent risk for these components: | ☐Product ☐Client ☐Channel |
| 62 | Does the Entity's Sanctions risk assessment cover the controls effectiveness for these components: | Transaction Customer Due Diligence Screening List Management Name Screening Governance Training and Education Management Information |
| 63 | Has the Entity's Sanctions risk assessment been completed in the last 12 months? | ☐ Yes ☐ No |
| 64 | If No, provide the date when the last Sanctions risk assessment was completed. | |
| D- SANCTIONS | | |
| 65 | Does the Entity have a Sanctions Policy approved by management regarding compliance with sanctions law applicable to the Entity? | ☐ Yes ☐No |
| 66 | Does the Entity have policies, | ☐ Yes ☐ No |



| | procedures or other controls reasonably designed to prohibit and/or detect actions taken to evade applicable sanctions prohibitions? | |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 67 | Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during on boarding and regularly thereafter against Sanctions Lists? | ☐ Yes ☐ No |
| 68 | What is the method used by the Entity? | Manual Automated Combination of automated and manual |
| 69 | Does the Entity screen all sanctions relevant data, including at a minimum, entity and location information? | ☐ Yes ☐ No |
| 70 | What is the method used by the Entity? | ManualAutomated Combination of automated and manual |
| 71 | Select the Sanctions Lists used by the Entity in its sanctions screening processes: | Consolidated United Nations Security Council Sanctions List (UN) United States Department of the Treasury's Office of Foreign Assets Control (OFAC) Office of Financial Sanctions Implementation HMT (OFSI) European Union Consolidated List (EU) Lists maintained by other G7 member countries Other |
| 72 | When regulatory authorities make updates to their Sanctions list, how many business days before the entity updates their active manual and/or automated screening systems against: | |
| А | Customer Data | Same day to 2 business days Within 3 to 5 business days After 6 or more business days |
| В | Transactions | Same day to 2 business days Within 3 to 5 business days After 6 or more business days |
| 73 | Does the Entity have a physical | ☐ Yes ☐ No |



| presence, e.g. branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU and G7 member countries have |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| enacted comprehensiv jurisdiction—based Sanctions? |

IV. ANTI BRIBERY & CORRUPTION

| 74 | Has the Entity documented policies and procedures consistent with applicable ABC regulations and requirements to [reasonably] prevent, detect and report bribery and corruption? | ☐ Yes | □No |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----|
| 75 | Does the Entity have an enterprise wide programme that sets minimum ABC standards? | ☐ Yes | □No |
| 76 | Has the Entity appointed a designated officer or officers with sufficient experience/expertise responsible for coordinating the ABC programme? | ☐ Yes | □No |
| 77 | Is the Entity's ABC programme applicable to all branches and subsidiaries? | ☐ Yes | □No |
| 78 | Does the Entity have a global ABC po | licy that: | |
| A | Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage. | ☐ Yes | □No |
| В | Includes enhanced requirements regarding interaction with public officials? | ☐ Yes | □No |
| С | Includes a prohibition against the falsification of books and records (this may be within the ABC policy | ☐ Yes | □No |



| | or any other policy applicable to the Legal Entity)? | | |
|----|------------------------------------------------------------------------------------------------------------------------|-----------|-----------|
| 79 | Does the Entity have controls in place to monitor the effectiveness of their ABC programme? | ☐ Yes | □No |
| 80 | Does the Entity's Board or Senior Management Committee receive regular Management Information on ABC matters? | ☐ Yes | □No |
| 81 | Does the Entity perform an Enterprise Wide ABC risk assessment? | ☐ Yes | □No |
| 82 | If Yes, select the frequency: | 12 Months | 18 Months |
| 83 | Does the Entity's internal audit function or other independent third party cover ABC Policies and Procedures? | ☐ Yes | □No |
| 84 | Does the Entity provide ABC training that is targeted to specific roles, responsibilities and activities? | ☐ Yes | □No |

V. MONITORING & REPORTING/PAYMENT TRANSPARENCY

A- MONITORING & REPORTING

| 85 | Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity? | ☐ Yes ☐No |
|----|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| 86 | What is the method used by the Entity to monitor transactions for suspicious activities? | ManualAutomated Combination of automated and manual |
| 87 | If manual or combination selected, specify what type of transactions are monitored manually? | |
| 88 | Does the Entity have regulatory requirements to report suspicious transactions? | ☐ Yes ☐ No |



| _ | | | |
|------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--|
| 89 | If Yes, does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements? | ☐ Yes ☐ No | |
| 90 | Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity? | ☐ Yes ☐ No | |
| | B– PAYMENT TRANSPARENCY | | |
| 91 | Does the Entity have policies, procedures and processes to [reasonably] comply with and have controls in place to ensure compliance with? | FATF Recommendation | |
| 92 | Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner? | ☐ Yes ☐ No | |
| 93 | Does the Entity have controls to support the inclusion of required and accurate originator information in international payment messages? | ☐ Yes ☐ No | |
| 94 | Does the Entity have controls to support the inclusion of required beneficiary information international payment messages? | ☐ Yes ☐ No | |
| C- AUDIT/QUALITY ASSURANCE /COMPLIANCE TESTING | | | |
| 95 | Does the Entity have a program wide risk based Compliance Testing process (separate to the independent Audit function)? | ☐ Yes ☐ No | |
| 96 | Does the Entity have an internal audit function, a testing function or other independent third party, or both that assesses ECC AMI CTE | ☐ Yes ☐ No | |



| | and Sanctions policies and practices on a regular basis? | |
|----|-----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|
| 97 | How often is the Entity audited on its AML, CTF & Sanctions programme by the following: | |
| А | Internal Audit Department | ☐18 months ☐Component based reviews ☐Yearly |
| В | External Third Party | Yearly 18 months Component based reviews Not Applicable |
| 98 | Does the internal audit function following areas: | or other independent third party cover the |
| А | AML, CTF & Sanctions policy and procedures | ☐ Yes ☐ No |
| В | KYC / CDD / EDD and underlying methodologies | ☐ Yes ☐ No |
| С | Transaction Monitoring | ☐ Yes ☐ No |
| D | Transaction Screening including for sanctions | ☐ Yes ☐ No |
| E | Name Screening & List Management | ☐ Yes ☐ No |
| F | Training & Education | ☐ Yes ☐ No |
| G | Technology | Yes No |
| Н | Governance | Yes No |
| ı | Reporting/Metrics & Management Information | ☐ Yes ☐ No |
| J | Suspicious Activity Filing | ☐ Yes ☐ No |
| K | Enterprise Wide Risk Assessment | Yes No |
| L | Other (specify) | |
| 99 | Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness? | ☐ Yes ☐ No |

VI. TRAINING & EDUCATION

| | 100 | Does the Entity provide mandatory training, which includes: |
|--|-----|-------------------------------------------------------------|
|--|-----|-------------------------------------------------------------|



| A | Identification and reporting of transactions to government authorities | ☐ Yes | □No |
|-----|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-----|
| В | Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered | ☐ Yes | □No |
| С | Internal policies for controlling money laundering, terrorist financing and sanctions violations | ☐ Yes | □No |
| D | New issues that occur in the market, e.g. significant regulatory actions or new regulations | ☐ Yes | □No |
| 101 | Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high risk products, services and activities? | ☐ Yes | □No |
| 102 | Does the Entity provide customized training for AML, CTF and Sanctions staff? | ☐ Yes | □No |
| | VII. Contact Details | | |
| 103 | Name of MLRO | | |
| 104 | Title | | |
| 105 | Address | | |
| 106 | E-mail | | |
| 107 | Phone number | | |
| 108 | Fax Number | | |

VIII. We hereby confirm that the statements given above are true and correct



| 109 | Name | |
|-----|-------------------------------|--|
| 110 | Title | |
| 111 | Address | |
| 112 | E-mail | |
| 113 | Phone number | |
| 114 | Fax Number | |
| 115 | Date and Authorized Signature | |